

2025-004 RFP Transport & Mortuary Services for Human Remains Tuesday, August 12, 2025		Cooper-Sorrells Funeral Home		Wise Funeral Home	NOTES
		3:15-4:00pm		4:15-5:00pm	
		Bryan Frazier		Jennifer Greene & Ron Greene	
POSSIBLE POINTS					
Qualifications & Experience	30%	Commissioner Self	25.00%	15.00%	
		Judge Karl	20.00%	10.00%	
		Judge Goodwater	30.00%	20.00%	
		Judge Ivy	30.00%	25.00%	
POSSIBLE POINTS					
Service Approach			26.25%	17.50%	
How long have you been in the mortuary and transportation business? Verify Funeral Directors are licensed, mortuary professionals are experienced. Adhere to all federal, state and local regulations.	30%	Commissioner Self	25.00%	15.00%	
		Judge Karl	20.00%	10.00%	
		Judge Goodwater	30.00%	20.00%	
		Judge Ivy	30.00%	25.00%	
POSSIBLE POINTS					
Service Approach			26.25%	17.50%	
How do you ensure staff are respectful and professional during interactions with families and officials? How many transport vehicles do you have? Are they dedicated for this purpose? Are your Vehicles equipped with refrigeration, proper stretchers, body bags, and PPE? How many sets of disposable safety/transport equipment do you carry to each response? How do you ensure vehicle cleanliness, maintenance, and reliability? Do you have backup staff or vehicles in case of high call volume or equipment failure? How do you handle infectious or hazardous remains? How do you communicate with law enforcement, medical examiners, and hospitals? Do you provide a single point of contact for coordination? How do you update your client on transport status and completion? Are you willing to provide services on a rotation schedule with other vendors? How do you handle mass casualty events or multiple body transports? What's your process if identification of remains is in question? How do you protect the dignity and privacy of the deceased and their families?	25%	Commissioner Self	20.00%	20.00%	
		Judge Karl	15.00%	10.00%	
		Judge Goodwater	25.00%	20.00%	
		Judge Ivy	25.00%	20.00%	
POSSIBLE POINTS					
Cost & Value			21.25%	17.50%	
Refer to Bid Tabulation Sheets	25%	Commissioner Self	18.00%	20.00%	
		Judge Karl	25.00%	25.00%	
		Judge Goodwater	25.00%	25.00%	
		Judge Ivy	25.00%	20.00%	
POSSIBLE POINTS					
References & Past Performance			23.25%	22.50%	
Respondents shall provide a minimum of three (3) current references of Transport & Mortuary Service agreements covering similar servies listed within this proposal packet.	10%	Commissioner Self	10.00%	5.00%	
		Judge Karl	10.00%	10.00%	
		Judge Goodwater	10.00%	10.00%	
		Judge Ivy	10.00%	5.00%	
POSSIBLE POINTS					
Licenses & Compliance			10.00%	7.50%	
Verify Licenses, Certificates and Insurance requirements.	10%	Commissioner Self	10.00%	10.00%	
		Judge Karl	10.00%	10.00%	
		Judge Goodwater	10.00%	10.00%	
		Judge Ivy	10.00%	10.00%	
			10.00%	10.00%	

<b>Total Score</b>	<b>90.75%</b>	<b>75.00%</b>
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